

## 22. Hotel rooms

- 22.1** Is information on the layout and facilities provided in an accessible hotel room available to guests prior to their visit in an accessible format? [ ]
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- 22.2** Is the room on the ground floor or served by an accessible lift (see *Passenger lifts*, checklist 19)? [ ]
- If any room is served by only one lift, is there a robust management procedure for informing guests and arranging alternative access in case of breakdown/maintenance?
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- 22.3** Is the route from the reception to the room level and wide enough for a wheelchair user? [ ]
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- 22.4** Is the room number clearly signed with visual contrast and a tactile embossed number? [ ]
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- 22.5** Does the door into the room from the corridor provide a sufficient clear opening width? [ ]
- Is sufficient clear manoeuvring space available adjacent to the opening edge of the door?
  - Is the force required to open the door acceptable?
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- 22.6** Is access via a swipe or close-proximity card reader rather than using a slot? [ ]
- Is the card reader positioned in suitable location?
  - Is it orientated vertically?
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- 22.7** Is there a wide-angle viewer at two heights, 1,050mm and 1,500mm? [ ]
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- 22.8** Does the door to the en-suite bathroom provide sufficient clear opening width? [ ]
- Is the door handle easy to grip and operate?
  - Does the door handle contrast visually with the door?
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- 22.9** Is there level access to a shower? [ ]
- Is a separate, moveable shower seat available as well as a fixed seat?
  - Are cleaning staff aware that the detachable shower head should always be placed at its lowest position in between guests?
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<b>22.10</b>	If there are several accessible hotel rooms, is there a choice of en-suite shower or bath?	[ ]
<b>22.11</b>	Is there sufficient transfer space for the WC and shower or bath? <ul style="list-style-type: none"> <li>• If there are several accessible hotel rooms, is there a choice of right- and left-hand transfer and a choice of a peninsular layout for guests with assistance?</li> <li>• Can information on right or left transfer and peninsular layout option be given when guests book a room?</li> </ul>	[ ]
<b>22.12</b>	Are grab rails provided to the WC and shower/bath? <ul style="list-style-type: none"> <li>• Are grab rails positioned correctly and securely fixed?</li> </ul>	[ ]
<b>22.13</b>	Are taps easy to operate without undue force?	[ ]
<b>22.14</b>	Are shaver sockets in bathrooms positioned at an accessible height?	[ ]
<b>22.15</b>	Is there an emergency assistance alarm activated by a pull cord(s) sited to be reachable from the WC and shower/bath and from adjacent floor areas? <ul style="list-style-type: none"> <li>• Is the reset button easy to reach and operate?</li> </ul>	[ ]
See also <i>Sanitary facilities</i> (checklist 21)		
<b>22.16</b>	Is there a tracked hoist system? <ul style="list-style-type: none"> <li>• Is this regularly tested?</li> <li>• Is accessible information about the hoist equipment readily available to potential guests when they book without having to call the hotel?</li> </ul>	[ ]
<b>22.17</b>	Is there space at one side of the bed to allow a wheelchair user to access the bed and to turn?	[ ]
<b>22.18</b>	Are bedside tables provided? <ul style="list-style-type: none"> <li>• Are bedside tables easily moveable to enable transfer between a wheelchair and the bed?</li> </ul>	[ ]
<b>22.19</b>	Is the bed at a suitable height, between 480mm and 540mm to top of mattress?	[ ]

<b>22.20</b>	Is there clearance under the bed of at least 200mm to accommodate the supports of a mobile hoist?	[ ]
<b>22.21</b>	Is the wardrobe open-fronted or do doors swing open 180 degrees? <ul style="list-style-type: none"> <li>• Does the wardrobe have both low and high rails and shelves?</li> <li>• Is there sufficient space in front of the wardrobe for a wheelchair user?</li> </ul>	[ ]
<b>22.22</b>	Are windows at a suitable height and easy to open? <ul style="list-style-type: none"> <li>• Are blinds or curtains easy to open and close from a wheelchair?</li> </ul>	[ ]
<b>22.23</b>	Is the desk at a suitable height with knee space beneath?	[ ]
<b>22.24</b>	Is there sufficient clearance between space heaters, hot pipework and adjacent furniture to pass easily without risk of scalding?	[ ]
<b>22.25</b>	Are light switches and sockets suitably located and switches easy to operate with a closed fist?	[ ]
<b>22.26</b>	Are all controls and light switches clearly marked or is it obvious what they operate?	[ ]
<b>22.27</b>	Can lights and the telephone be easily operated from both sides of a double bed, or from both beds if twin beds, and also reachable from a wheelchair?	[ ]
<b>22.28</b>	Does the telephone have a volume control that can be used by a person who is deaf or has hearing loss?	[ ]
<b>22.29</b>	Do all fixtures and fittings have visual contrast in the bedroom and bathroom?	[ ]
<b>22.30</b>	Is the level of lighting sufficient, without areas of low light or areas of glare?	[ ]
<b>22.31</b>	Is the quilt or blanket on the bed plain or with a subtle pattern which is calming and also avoids losing keys or other items placed on the bed?	[ ]

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**22.32** Do wall and floor surfaces avoid overtly distracting patterns? [ ]

- Do floor surfaces avoid patterns or changes of colour that resemble steps, gaps or dark holes?

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**22.33** Is there an emergency assistance alarm activated by a pull cord sited such that it can be operated both from the bed and from an adjacent floor area? [ ]

- Is the reset control for the emergency assistance alarm reachable from both a wheelchair and the bed and easy to operate with a closed fist?

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**22.34** Are cleaning staff aware that the alarm cords in the bedroom and in the bathroom should not be tied up? [ ]

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**22.35** Are the emergency alarms in the bedroom and bathroom linked to a staffed area and suitably managed 24 hours a day? [ ]

- Are suitably trained staff aware of the procedure for assisting a guest who has activated the alarm cord?

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**22.36** Does the fire alarm emit a visual and audible signal within the bedroom and bathroom? [ ]

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**22.37** Can a wheelchair user access tea/coffee-making facilities if provided? [ ]

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**22.38** Is there a safe in the room? [ ]

- If yes, is it accessible to everyone?

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**22.39** If there is a balcony or terrace, is there access for a wheelchair user? [ ]

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**22.40** Is there a connecting door to an adjoining room for use by an assistant or family member? [ ]

**General observations:**

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